

## **Conditions of transport - Bike City Card**

### **Responsibility and Liability:**

The services included in this card are provided by legally independent companies. The sales window which sells the tickets acts on behalf of other companies only as on-site representative. Thus, the providing of individual services and the liability for any possible incidents is borne solely by the company in whose responsibility the service was provided.

### **Abuse:**

The Bike City Card is non-transferable.  
Any abuse of the card will result in its revocation without replacement.

### **Loss, damage and refund:**

In case of card loss, its replacement is possible only with a receipt confirming that the old card has been blocked, € 2 is charged for the new Keycard. In case of card damage, a new card can be issued for €2. Refunds are possible only for several-day tickets and only with a local doctor's attestation, valid from the day this has been submitted to the sales window. No refunds in cases of bad weather, closed trails or closed operations due to weather conditions.

### **Safety:**

The instructions of qualified personnel of the Bike City Card cable car network must be heeded precisely and without delay. Any refusal will result in revocation of the ticket without replacement.

The current valid Terms of Use and Ticket Regulations of the individual cable cars are valid and applicable.